

Title: Corporate Social Responsibility Policy

Introduction to Corporate Social Responsibility (CSR)

CSR refers to the way in which businesses regulate themselves in order to strive that their activities positively affect society as a whole. CSR policies aim to guarantee that companies work ethically, considering human rights as well as the social, economic and environmental impacts of what they do as a business. Businesses should meet, and aim to exceed, any relevant legislation, and if legislation does not exist in a particular area, the business should ensure they carry out best practices anyway.

Portsmouth Group Practice are committed to ensuring that business undertakings are conducted as ethically as possible by following the below policy.

Who we are and what we do

Portsmouth Group Practice is a large multi-site NHS General Practice that currently delivers a full range of personal medical services to its 57,500 registered NHS patients across its six sites.

Our vision is “PGP is committed to providing our patients with the highest standard of care possible through our patient driven, holistic approach. We will strive to achieve this through access to a well-trained and highly motivated primary healthcare team, within a safe, caring and responsive philosophy.”

We also provide additional services under a number of DES and LCS schemes offered to us by NHSE, Portsmouth City Council and Portsmouth CCG. A number of our Partners have additional expertise, for example in dermatology, cardiology, minor surgery, elderly medicine, ultrasound scanning and respiratory medicine, enabling us to provide an extended range of high quality clinical care.

Looking after Employees

To retain loyal and productive staff, it is vital to maintain a good working environment. Within PGP we have a multitude of policies designed and written to protect our employees, some of which are:

- Equal Opportunities (anti-discrimination) policy.
- Appraisal and Induction process.
- Bullying and Harassment policy.
- Annual Leave policy.
- Maternity, Paternity & Adoption Leave Policy.
- Annual Leave Policy

Suppliers' Standards

PGP takes CSR responsibility extremely seriously and recognises that developing our business more sustainably can also help us to reduce our costs, control risk, improve our reputation and create new business opportunities as well as helping the environment and society at large by becoming more sustainable.

PGP firmly believes in maintaining strong working relationships with all of its suppliers which promotes transparency, honesty and integrity between all parties; therefore we ensure:

- We use local suppliers as much as possible.
- Committed to paying our suppliers on time and accurately.
- Where possible our suppliers have CSR / Environmental impact policy in place.
- There is a clear and honest dialog between PGP and our suppliers.

Protecting the Environment

PORTSDOWN GROUP PRACTICE POLICY

PGP is heavily involved with the Green Impact sustainability project and has made many changes to its operating procedures with the overall aim of reducing costs and improving both the short and long term sustainability objectives of our business model; we have done this by:

- Continuous engagement with all staff re sustainability/recycling/energy saving methods.
- Improved recycling methods.
- Carbon literacy training.
- Promoting healthier ways of living.
- Encouraging lift shares/benefits of public transport/walking to work.
- The benefits of using Fairtrade products for refreshments.

Community Engagement

As an integral part of the local community we feel it's important to provide donations to as many charitable causes as possible. Below is a list of charities that we have supported over the years and in the future ahead; they are:

- Jeans 4 Genes
- Save the Children
- Alzheimer's Society
- Epilepsy Society
- British Heart Foundation
- Jo's Cervical Cancer Trust

Since April 2005 The Friends of Portsdown Group Practice have raised over £92,332.43 and have purchased £80,909.99 on Defibrillators, pulse oximeters, spirometers, audiometer, heart scan machine, ambulatory blood pressure machine, baby scales, ECG machine, mercury free sphygmomanometers, digital scales, couch, paediatric defibrillator pads, AED paediatric adaptor, Sonicaid FD3 with MHZ probe, 3 treatment couches, 50% contribution to ultrasound machine and 50% contribution to spirometers.

Measurement

As the largest employer in the UK, the NHS is responsible for around 4% of the nation's carbon emissions, if this country is to succeed in its overarching climate goals the NHS has to be a major part of the solution; therefore we want to play our part in helping the NHS achieve the following goals:

- For the NHS Carbon Footprint (emissions under NHS direct control), to be net zero by 2040, with an ambition for an interim 80% reduction by 2028-2032.
- For the NHS Carbon Footprint Plus, (which includes our wider supply chain), to be net zero by 2045, with an ambition for an interim 80% reduction by 2036-2039.

At PGP we continually strive to improve our recycling of materials and waste, monitor and amend our working practices and embrace new technology with the intention of reducing our carbon footprint.

Looking after Patients

The welfare of our patients is of our primary concern; therefore listed below is a selection of some of the services we provide:

- Online booking of appointments.

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- Online ordering of repeat prescriptions.
- eConsult access
- Social Prescribing / self-referral links
- Electronic Prescribing Service
- Health clinics.
- Armed Forces veteran friendly accredited GP practice.
- Dementia Friendly accredited GP Practice
- Learning Disability accredited GP Practice